



Terms and Conditions

2026-01-01

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1. Introduction

These Terms and Conditions shall apply to all services and matters for which Crown Law AB ("we", "us", "our") is engaged by its clients ("you"). You agree to comply with all these terms by hiring us, so please read them carefully. You also agree to comply with our privacy policy ("Privacy Policy").

2. Our service

We focus on giving you the best expertise and know-how to meet your specific needs as efficiently as possible. When initiating a new engagement, we appoint a partner to be responsible for the provided service. The appointed partner has full discretion to appoint any other lawyer for the service in full or in part, to ensure that the service is performed appropriately.

For most matters, we provide you with written confirmation of the scope of the engagement. This engagement letter is a contract between you and us (i.e., not an individual associated with us).

3. Our advice

Our service is provided to you based on applicable law, know-how, and our professional experience to give you the best possible advice. Our advice is tailored based on the circumstances, facts, and instructions presented to us. Note that the advice that we give you never implies a guarantee of a given outcome. You may not rely on our advice for any other purpose than for that specific matter and considering those specific facts and instructions.

Our advice does not include advice on tax or tax implications. Neither are we liable for any non-legal advice or potential consequences thereof, such as mathematical calculations or other non-legal matters.

4. Client identification

For us to handle the risk of money laundering and financing of terrorism, we may in some cases have a statutory duty to ascertain your identity and ownership structure before we can accept an engagement. We may also have to obtain information about the nature and purpose of the engagement. We may therefore, before an engagement is initiated or thereafter, ask for evidence of your identity, the identity of another person involved on your behalf, and of beneficial owners, as well as information on the origin of funds and other assets.



5. Personal data

We will collect data and protect data in accordance with our Privacy Policy, which can be found at our website, <http://www.crownlaw.io/>.

6. Fees and expenses

We are always transparent with our pricing and will regularly communicate our costs with you to make sure your needs and expectations correlate.

Our fees are, if not otherwise agreed, based on the following factors: i) time spent, ii) skills and experience required, iii) risk assumed, iv) sums of money involved, v) time constraints and vi) the result achieved. We have full transparency when determining the fees and will keep you updated regularly and upon your request.

In addition to our fees, you may be charged for additional expenses in connection to fulfilling the service, such as registration fees, as well as costs for travel, accommodation, and the like. Costs exceeding SEK 2.000 will always require your approval in advance.

7. Fees and costs for trademark registrations

Annual fee for trademark management

For assignments involving the ongoing management and administration of trademarks, we may charge an annual fee per trademark we manage. The annual fee covers ongoing registry administration for your trademarks. The annual fee is invoiced in advance and is independent of any additional fees that may apply for specific actions or advice. It also excludes the remuneration for any digital services for trademark monitoring which are only used by special agreement with you as a client.

Trademark quotes

Trademark quotes refer to a standard (simple) application without any obstacles. Trademark cases are procedural in nature, handled by public authorities and may involve third parties, whose judgements, actions or oppositions cannot be foreseen. If additional measures are required, for example as a result of descriptive signs, the existence of earlier or similar rights, the need for a change of strategy due to your or the opposing party's behaviour, official injunctions or oppositions, these will be charged on an ongoing basis at the current hourly rate. Costs in such cases cannot be foreseen in advance. We are not responsible for price changes or other changes in the terms and conditions of sub-consultants that



occur after the quotation has been submitted but before the client has given his approval. Such costs will be re-invoiced where applicable. We are not responsible for third-party assessments regarding either the validity or registrability of trademarks. The client is kept informed on an ongoing basis.

8. Invoicing

We invoice our clients on a monthly basis and with 20 days' notice. If you wish to receive your invoice by post, you may notify us in advance. We may ask for an advance payment, which will be applied toward future invoices. The final total for our fees and expenses in this engagement may ultimately be higher or lower than the advance amount.

If an invoice is not paid on time, we reserve the right to charge statutory interest on the balance owing from the due date until receipt of payment, at the default interest rate determined in accordance with the Swedish Interest Act (1975:635). We also reserve the right to charge a reminder fee in accordance with Swedish law, currently SEK 60 per reminder. Should the payment remain unsettled, the matter may be referred to a debt collection agency, and any associated costs will be charged to the debtor as permitted by applicable legislation.

All amounts invoiced are stated as exclusive of value-added tax (VAT). Banking fees towards payment of invoices to us, including Wire Transfer fees, withholding fees and VAT will be the client's responsibility.

9. Communication

Apart from personal meetings, we communicate with you and other parties involved in an engagement in various ways, including by phone, e-mail, and video calls. These means of communication may involve certain security risks, for which we cannot accept responsibility or be held liable for any loss or damage arising from such security breaches. Please notify us if you prefer a certain way of communication.

Some e-mails may be filtered out by our spam filters. If you suspect that an important e-mail has not reached us, please follow up by reaching out by telephone.

10. Professional ethics

When hiring us, you can rely on us providing our legal expertise and professional guidance as well as our full commitment to your matter. Your



trust in us is paramount and we take pride in upholding the highest standards of professional ethics. This means you can count on us to:

- Put your interests first. Should any conflict of interest occur towards you or any other existing client, we have an obligation to decline or withdraw from further engagement. If a conflict of interest arises between two or more of our existing clients, we will only undertake a new engagement if all existing clients require our assistance.
- Care for the counterparty. No one is served by us being unprofessional or unreasonable and you can count on us representing you in the most professional fashion.
- Promote legality. We are lawyers, meaning creative solutions are our trade. However, we will not participate in unlawful actions and will always present viable solutions to your problem.
- Keep all information entrusted to us about you and your matter strictly confidential. That means we won't disclose any details of your case unless you've given us explicit consent. Please see more details on confidentiality below.

11. Confidentiality and regulatory compliance

We honor your trust in us with a duty of confidentiality regarding all information that is entrusted to us or that we acquire knowledge of within the scope of our legal practice. However, if not explicitly instructed otherwise, we are allowed to disclose that you are our client.

In some rare cases, we are legally obliged to disclose information that is subject to our duty of confidentiality. We may also disclose such information with your consent or in connection with a dispute between you and us.

We have a statutory duty to disclose your VAT number and the amounts to which we have invoiced you to the relevant tax authorities. By hiring us, you accept that we will provide such information to the tax authorities in accordance with current regulations.

We are required by law to report suspicions of money laundering and financing of terrorism to the police authority. We are also prevented by law from informing you of suspicions or that a report has been, or will be, made. We are obliged to decline or cease to act with clients where there are suspicions of money laundering or financing of terrorism.



We cannot be held liable for loss or damage caused to you directly or indirectly by our compliance with the abovementioned regulatory obligations.

12. Use of AI tools

In some cases, we may use AI-based tools and technology to streamline our services and provide you with better service. Our use of AI is always done responsibly and in accordance with industry standards for legal service providers.

When using AI tools, we follow the following principles:

Human in the loop

- All AI-generated output is reviewed, verified and approved by our lawyers before it is used in our work or communicated to you. AI tools are never used as a substitute for legal expertise, but only as a complement to the work of our lawyers.

Quality control

- Our lawyers always have the final responsibility for all work carried out, regardless of whether AI tools have been used or not.

Confidentiality and data security

- We ensure that any use of AI tools is in accordance with our confidentiality obligations and our obligations under the GDPR. We only use AI tools that meet high security standards and that do not jeopardise the confidentiality of your cases.

Our use of AI tools does not affect our responsibilities towards you under these general terms and conditions.

13. Subcontractors

We are allowed to use subcontractors for the performance of our services without prior approval from you. However, we will always take responsibility for the work performed by such subcontractor.

14. Limitation of liability

In the unfortunate event that we, due to negligence or breach of contract, cause you any loss or damage when carrying out our services, our liability is limited to an amount of 3.000.000 SEK. This sum applies to multiple



instances of loss or damage if they have been caused by a single act or omission or the same type of act or omission. This applies regardless of when the loss or damage was caused or incurred.

We are not liable for any production loss, loss of profit, or any other indirect or consequential damage or loss. Our liability shall be limited to the actual loss or damage incurred to you, if not caused deliberately by us. Such damage shall be reduced by any sum which you may obtain from any insurance maintained by you or has been maintained for you from any third party or under any indemnification agreement.

If not expressly agreed, we accept no liability for any third party to rely on documents or other advice provided and we will only be liable towards a third party to the extent we are liable towards you.

This limitation of liability or any other limitation of liability under any agreement between you and us applies to both us and all persons now working or previously has worked with us.

We may apply additional limitations of liability for certain matters, in part or whole. We will always communicate an additional limitation of liability with you in advance.

15. Force majeure

We are not liable for any failure to meet any target dates or complete any work within a certain time scale, or any other failure to perform our services due to any unforeseen events or circumstances beyond our control or due to any circumstances that are solely attributed to you.

16. Complaints and claims

We handle all complaints with the highest concern. If you, for any reason, are dissatisfied with our services and have a complaint or wish to make a claim, you shall notify the partner responsible for the matter as soon as possible.

Any claim relating to any matter must be made as soon as you have been aware of the circumstances on which you base your claim, but no later than twelve (12) months after the date the relevant circumstances were known to you or could have become known to you after reasonable inquiries.

Where your claim is based on a claim made by a public authority or any other third party, we shall, provided that we will indemnify you, be entitled to



respond and settle an agreement about the claim on your behalf. If you respond or settle an agreement, or otherwise take any measurements regarding such claim without our consent, we shall have no liability regarding the claim made against you.

If we or our insurer compensate you for your claim, you shall assign to us or our insurer the right of recourse against third parties through subrogation or assignment as a condition for the payment.

17. Early termination

We have the right, with immediate effect after written notice to you has been sent, to early terminate the performance of our services and the current engagement if:

a) you fail to fulfill the client's payment obligations and does not, after written reminder, fulfill the obligations within 14 days after such reminder,

b) we, after the commencement of the engagement, become aware of a circumstance that would have led to us not accepting the engagement in the first place, if we prior to the commencement of the engagement would have been aware of the circumstance,

c) you do not provide the information we need to perform our services, or

d) the cooperation in general between you and us does not work satisfactorily and cannot reasonably be expected to improve.

18. Amendments

We may change these terms and conditions and our Privacy Policy from time to time. The applicable version is always accessible on our website www.crownlaw.io. Amendments made to these terms and conditions shall only apply to matters and engagements which commenced after the amendments were published on the website.

19. Governing law

These terms and conditions, the Privacy Policy, and all other engagements and services carried out by us shall be governed by and construed by the laws and regulations of Sweden.

Any dispute, controversy, or claim arising out of or in connection with these terms and conditions and/or our services shall be determined by



arbitration by the rules of the Arbitration Institute of the Stockholm Chamber of Commerce. The arbitration proceedings shall take place in Gothenburg, Sweden.

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